



Getting Involved

An EasyRead Guide



About us and these booklets



This booklet

This EasyRead booklet is part of the EasyDocs series of booklets about your housing. We hope you find them useful.

There is more information about the other EasyDocs booklets and how to get them on the back page.

About us



Independent Housing (UK) Ltd. Is a registered Housing Charity and was established in 2007.



Your local office is Poynton Head Office.

It is open from 9am to 5pm,
Monday to Friday



Please get in touch with us if you have any questions or need any more information.

Details about how to get in touch with us are at the back of this booklet.

Getting involved



What we will do

We will ask you what you think about our plans if they affect you in a big way.



We will talk to you if we have plans to make your home or area better.

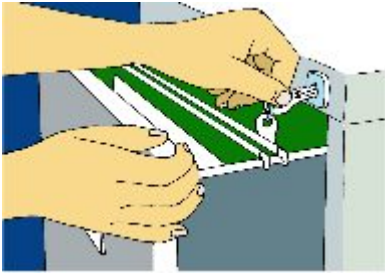
We will involve you or the group of people who live in our homes when we need to speak about local housing.



We will send you a report about our work and how well we have done every year. It will tell you how we spend the money.



We will tell you about your tenancy agreement in your welcome pack. We will keep the tenancy agreement up to date.



Your rights

You have the right to see information that we keep about you.



You can start or join a group of people who live in our homes.



Please get in touch if you want more information.

How to get in touch with us



You can call our Head Office at any time of the day or night. If no one is there leave a message and we will get back to you.



Telephone:

01625 877 522



If English is not your first language we can make sure that there is someone to help with translation.

Standards

This document has been designed and produced independently by the EasyRead service at Inspired Services Publishing Ltd.

It meets:

- the Government's new EasyRead guidance

www.tinyurl.com/dhEasyRead

- the European EasyRead standard
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This EasyDoc has been checked for accessibility by the Making It Easier Group of adults with learning disabilities.



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