



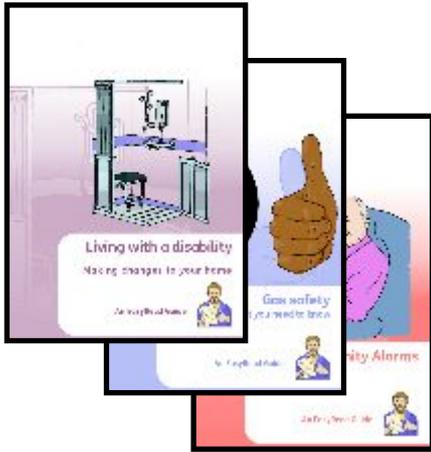
Living with a disability

Making changes to your home

An EasyRead Guide



About us and these booklets



This booklet

This EasyRead booklet is part of the EasyDocs series of booklets about your housing. We hope you find them useful.

There is more information about the other EasyDocs booklets and how to get them on the back page.

About us



Independent Housing (UK) Ltd. Is a registered Housing Charity and was established in 2007.



Your local office is Poynton Head Office.

It is open from 9am to 5pm,
Monday to Friday



Please get in touch with us if you have any questions or need any more information.

Details about how to get in touch with us are at the back of this booklet.

Making changes to your home



If you are disabled, changes can be made to your home that will help you with your daily living.



This booklet is about how to ask for changes to be made.



Changes to your home can help you get in and out or move around.

They include things like ramps and special showers.



If you want changes made to your home, you need to get in touch with your local council first.



1. Getting in touch with your local council

The law says that they should help you if you need any changes done.



You need to get in touch with social services. You will need to ask to speak to the 'occupational therapist'.



You should ask them to visit you.

Your council will then decide if they can help you or not.



If the council can help you, you may be able to get some money to help you pay for the changes. This is called a 'Disabled Facilities Grant'.



You can talk to the person who visits you about this.



How much money you get depends on how much money you have already.



If you have your own money, you might have to pay for some or all of the changes yourself.



If your council cannot help, you can get in touch with us.



2. Getting in touch with us

We always try to help the people who use our services. We want people's homes to meet their needs.



We sometimes have some money to help people who need changes to their homes or we know about other ways to get money.



When you ask us for help, we will:

- visit you to help you fill in the forms needed.



You should always ask to see the name badge of people who come into your home



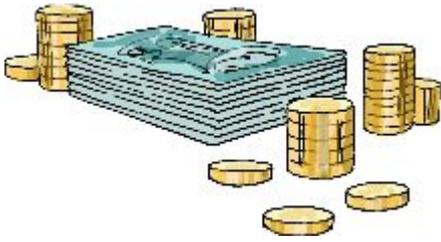
- ask a health worker or occupational therapist about the changes that would help you the most



- look at the most urgent people first



- decide if we can help you.



We can only help if we have any money and there are not other choices, like another house or flat which suits you better.



We need to make sure we are using the money the best way we can.

SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

We will tell you what we have decided within working days after seeing you.

If we can help you, we will tell you when work will start on your home.

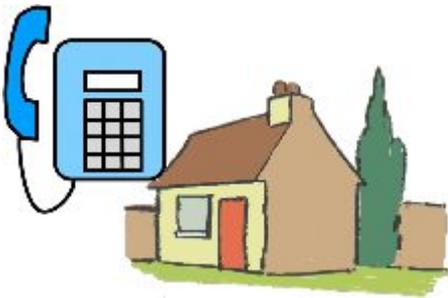


If we cannot help you, we will tell you what other choices you have.

How to get in touch with us



You can call our Head Office at any time of the day or night. If no one is there leave a message and we will get back to you.



Telephone:

01625 877 522



If English is not your first language we can make sure that there is someone to help with translation.

Standards

This document has been designed and produced independently by the EasyRead service at Inspired Services Publishing Ltd.



It meets:

- the Government's new EasyRead guidance

www.tinyurl.com/dhEasyRead



- the European EasyRead standard
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This EasyDoc has been checked for accessibility by the Making It Easier Group of adults with learning disabilities.

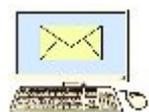


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